

All models manufactured by Global are approved in accordance with the regulations of the Countries in which they are used.



System certification ISO 9001 e ISO 14001.



## **GLOBAL provides a 10 year warranty from the production date**

(stamped on the side of each sections)  
The conventional warranty grants the sole right to free replacement of the radiator which, due to defects originating from defects in material or workmanship, is not fit for purpose or its ordinary intended use. Replacement radiators shall be delivered free of charge to the retailer who sold the radiator to the end customer or his installer.

The warranty is valid on the condition that the installation and the system to which the product is connected are performed by qualified/authorised personnel to top workmanship standards and in compliance with the regulations and requirements of the sector in force; it is also valid on the condition that there has been full compliance with warnings and instructions for proper installation, use and maintenance of the product indicated in the technical documentation under the paragraph entitled correct installation, use and maintenance instructions, available and downloadable from the *TECHNICAL INFO* section on the [globalradiatori.it](http://globalradiatori.it) website. The warranty is regulated by further conditions indicated in the technical catalogue and at the next page.



GLOBAL provides a ten-year warranty for its radiators from the date of production  
(stamped on the side of each section)

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The conventional warranty grants the sole right to free replacement of the radiator which, due to defects originating from defects in material or workmanship, is not fit for purpose or its ordinary intended use. Replacement radiators shall be delivered free of charge to the retailer which sold the original version to the end user or to the its installers.

The warranty is valid on the condition that the installation and the system to which the product is connected are performed by qualified/eligible personnel to top workmanship standards and in compliance with the regulations and requirements of the sector in force; it is also valid on the condition that there has been full compliance with warnings and instructions for proper installation, use and maintenance of the product indicated in the technical documentation under the paragraph entitled *instructions for correct installation, use and maintenance*, available and downloadable from the *TECHNICAL INFO* section on the [globalradiatori.it](http://globalradiatori.it) website.

In order to exercise the rights arising from this conventional warranty, the presence of faults originating from defects in materials or workmanship must be reported immediately in writing within the warranty duration period by the end user to the subject (retailer or installer) from whom the product was purchased; it will in turn be forwarded to Global through the same distribution chain involved in the sale of the product which is claimed to be faulty. The claims must include photographic documentation indicating the defect, along with any information useful to explain the circumstances under which the defect was detected. Global shall take all necessary action in order to verify the existence and the nature of the claimed defects and the operational terms and conditions of this warranty. To this purpose, Global shall be guaranteed the opportunity to conduct, also appointing a representative, due inspections on the product and the environment so as to investigate the possible causes of the defect, also requesting the delivery of the product itself to the Global headquarters in Rogno (BG) if necessary. If Global establishes the existence of the defect, the end user shall be entitled to receive a new product under warranty in replacement of the faulty product. The new product shall be delivered to the end user or installer, whereby any additional transport costs to the final destination and the costs for the installation of the new product shall be borne by the client. If the product to be replaced has been "discontinued", Global shall deliver a substitute or similar product having the same functionalities as the one being replaced. Global shall also be entitled to request the return of the replaced product which will become its own property.

This conventional warranty does not confer any right or claim against Global, of any type and at any level of the distribution chain, to installers, retailers or importers.

The replacement under warranty of the faulty element shall not extend the original expiry date of the warranty, which remains unchanged, nor does it grant the right to a new warranty: the warranty for the replacement element shall remain valid for the residual term of the faulty element.

This warranty only covers the replacement of the faulty product as identified above, with explicit exclusion of any further and different obligation due to Global (such as, for instance, dismantling and installation costs, damage to the plant system to which the radiator is connected). According to this conventional warranty, under no circumstances shall Global be required to incur or refund, on either a contractual or extra-contractual liability basis, any costs or expenses, indemnity or compensation for damages of any nature whatsoever, direct, indirect, incidental or consequential damages, such as, for instance, economic loss, loss of revenue or profits, business activities or goodwill of the subject covered by the warranty or to other third parties.

Global waives all and any liability for any damage caused, directly or indirectly, to persons, animals or things, due to the non-observance of any of the standards, regulations or provisions in force in the territory of installation, and all the instructions provided in the instruction manual and, in particular, all the warnings and recommendations concerning installation, use and maintenance and/or consequent use of the product which does not comply with the diligence required by the nature of the same.

This warranty is exclusively regulated by the Italian law. Any dispute arising from or related to this conventional warranty, as well as to the existence of the conditions to which the validity and effectiveness of the warranty and its effects shall comply, shall be regulated by the Italian law with exclusive jurisdiction granted to the Court of Bergamo.

This conventional warranty refers solely to the defects and remedies identified above and, under no circumstances, can the end user submit any claims which do not fall within the scope indicated herein. This conventional warranty is not a substitute for the statutory warranty foreseen by the laws in force, but complements the same and, in any case, does not affect the statutory rights due to the consumer under the Consumer Code or those granted by applicable national and EC standards regulating the sale of consumer goods.